

# ALERT & EMERGENCY NOTIFICATION SYSTEM

## External Notification of Alert or Emergency Conditions

Alston Tascom's *Alert & Emergency Notification System (AENS)* is a crucial component to any facility's emergency and disaster plan. *AENS* provides your facility or organization the following:

- Automates manual notification processes
- Contacts your staff or the community through communications media such as telephones, cell phones, text pagers, numeric/tone pagers, e-mail, fax, wireless devices such as Personal Digital Assistants (PDA)
- Delivers incident-specific information or potentially life-saving instruction
- Qualifies individuals available for response efforts
- Accepts recipient feedback
- Provides comprehensive reports

*AENS*'s primary objectives are:

- Reach the Right People at the Right Time (internal and external to your organization or facility)
- Do this quickly, efficiently, and accurately
- Provide detailed documentation of notification

## How It Works

Depending on the system configuration, a message up to 15 seconds in length can go out to as many as 950 or more personnel or communication devices within one minute. The upper limit of notification speed is dependent upon the number of T1 circuits in your system configuration. The system will contact a wide variety of devices until the user acknowledges that the message is received. Devices include telephones, cell phones, text pagers, numeric/tone pagers, e-mail, fax, all predefined by the system administrator.

## Benefits

- Rapid exchange of information
- Appropriate and timely response

- More efficient use of existing communications technologies
- Improved communication at all levels
- Faster deployment of first responders, emergency response teams, riot teams, and SWAT teams.
- Broader reaching solution for warning communities-at-risk
- Frees your staff to focus on the situation at hand versus coordination of message delivery
- Immediate proof of notification for complete audit trail and reporting functions

## A Full Featured System

*AENS* provides your facility or organization with a full-featured notification system. *AENS* features include:

**Standard Notification** - Used for non-urgent situations such as:

- Routine communications
- Surveys
- Policy changes
- Updates and Special events
- Public announcements
- Other general notifications

**Priority Notification** - A Priority Notification takes precedence over all other notifications. It is used for emergency conditions such as natural disasters, facility emergency situations, hazardous waste spills, or severe weather conditions.

**Location Based Notification** - Emergency notifications can be distributed according to contact locations either internal or external to your facility. Notification can be established to contact select locations or staff within your facility, contact personnel remote from your facility, contact using zip codes, telephone exchanges, or other criteria.

**Message Reception View** - In emergency situations, it is often important to know who has received the message. After the message is sent, the administrator can see, in real-time, which members have been contacted and which members are still being notified. Customized detailed reports are provided and custom report templates can be prepared by Alston Tascom's Professional Services.