

Evolution System Comparison Chart

Features/Benefits	Rented	Purchased	Your System
Auto Check-In	Standard	Standard	
Basic Billing Package	Standard	Standard	
Call Patching	Standard	Standard	
Client Directory	Standard	Standard	
Color Highlighting	Standard	Standard	
If Message	Standard	Standard	
Management functions	Standard	Standard	
On Call Scheduling	Standard	Standard	
Operator functions	Standard	Standard	
Recall/Reminder	Standard	Standard	
Speed Dial/Speed Dial List	Standard	Standard	
Spell Check	Standard	Standard	
SQL Database functions/access	Standard	Standard	
System Training Four and a half day class	Standard	Standard	
DNIS/ANI in Message Form (caller ID)	Optional	Standard	
Unlimited Email	Optional	Standard	
Unlimited Faxing	Optional	Standard	
Unlimited Paging	Optional	Standard	
Agent Voice Logging	Optional	Optional	
Call Throttle	Optional	Optional	
Voice Mail	Optional	Optional	
ACD groups	One	Unlimited	
Clients/DID numbers	Unlimited	Unlimited	
Forms and design	Unlimited	Unlimited	
Number of seats	Up to five	Up to one hundred	
Broadband connection	SDSL/T1	SDSL/T1	
Equipment on your premise	Workstations	Complete system	
Workstations	2000 Professional - XP Pro	2000 Professional - XP Pro	
Ownership	Alston Tascom	Your System 100%	
Technical person	Alston Tascom Responsibility	Your Responsibility	
Reliability or That Month's Rent Free	99%	Your Responsibility	
System costs	None	Tens of Thousands	
Equipment Installation	None	Yes	
System Upgrade charges	None	Yes	
System Maintenance charges	None	Yes	
Terms	Yearly renewable	Unlimited	
Cost per seat per month	\$195	Purchase as low as \$4,000	
Phone charges	Usage only	Line charges plus taxes+usage	